



# 1. GENERAL INFORMATION FOR AMP-HOUR BASED METERS

JP Tech's Ampere-Hour meters incorporate several screen options in the Menu designed for ease of operation, information gathering, and programming. All models incorporate displays showing accumulated Ampere Hours or Ampere Minutes. A resettable Ampere Hour or Ampere Minute display is included. In addition, there is a "Shunt" display menu item used to select shunt size in hours or minutes and the millivolt input signal (50mV, 60mV, or 100mV).

All models use a two (2) button keypad to cycle through the Menu displays available and to set the parameters of the meter:

- ◆ The **SELECT** key, when pressed and released, cycles through the different screens available to the specific model. In all screens (except the AH TOTAL, SETUP and SPECIAL FUNCTION screens where applicable), holding the **SELECT** key for about 3 seconds will enable the flashing cursor; releasing and pressing again will position the cursor for a change to be made. *The **SELECT** key will not change any existing information. It only provides a way to move through the menu or move the flashing cursor.*
- ◆ The **CHANGE** key is used to change a value or option related to the specific display chosen with the SELECT key (for example RESETTABLE = VALUE and SHUNT SIZE = OPTION). NOTE: Pressing and releasing, **at any time**, BOTH the **SELECT** and the **CHANGE** keys together will take you back to the AH TOTAL default screen.
- ◆ **HOW TO ENTER OR CHANGE DATA:**  
**VALUES:** RESETTABLE SCREEN: From the AH TOTAL screen, PRESS and RELEASE the **SELECT** key. This will bring you to the RESETTABLE screen. To enter any value or reset existing values, PRESS and HOLD the **SELECT** key for about 3 seconds until the *LEFT MOST DIGIT* begins to flash. When it flashes, release the **SELECT** key. If you want the digit that is flashing to stay the same, PRESS and RELEASE the **SELECT** key *ONCE*. This will move the flashing cursor over to the right one digit. **[This is the method used to move the flashing cursor over for all screens.]**  
  
If you want to change the value of the flashing digit, PRESS and RELEASE the **CHANGE** key *ONCE*. Each time the **CHANGE** key is pressed and released, the value of the digit increases by one (1) and cycles from 0 through 9. **[This is the method used to change the value of the flashing cursor for all screens.]**  
  
Once you have set the values you want, PRESS and HOLD the **SELECT** key until the flashing cursor disappears (about 3 seconds).

**OPTIONS:** SHUNT SIZE: To select the appropriate shunt size and millivolt signal, PRESS and RELEASE the **SELECT** key until the **SETUP** screen appears than PRESS and HOLD the **SELECT** key at the **SETUP** screen for about 3 seconds until the SHUNT SIZE screen appears.

To change the SHUNT SIZE option, PRESS and HOLD the **SELECT** key until the flashing cursor appears just to the right of the "H". PRESS and RELEASE the **CHANGE** key to scroll through the amperage size options available until the correct one for your rectifier rating is shown. You can change the mV setting at this point (with the cursor flashing) by PRESS and RELEASE the **SELECT** key once. Use the **CHANGE** key to toggle through the options available. Once your settings are correct, PRESS and HOLD the **SELECT** key for about 3 seconds until the flashing cursor stops. Your new option has been set. PRESS and RELEASE the **SELECT** key at this point takes you to the next screen.

**NOTE: You can get back to the main display when you are viewing any display by PRESS and RELEASE both keys at the same time. To reset a screen to Zero, do the same thing when there is a flashing cursor.**

## 2. MODEL 290-AH1 MENU OPERATION

This model monitors accumulative amp hours, has permanent memory retention in case of a power failure, and can record up to 1 trillion amp/hours. This model is incorporated into the AH-PMP-2

There are two (2) screens that are included with this model.

- A. To the right is the default display screen that shows the **ACCUMULATIVE AMPERE HOUR or AMPERE MINUTE TOTAL**. This display will appear when the meter is first energized and is the screen that will appear when BOTH the **SELECT** key and the **CHANGE** key are pressed and released at the same time when you are in the main menus. The **LmV** (Low Millivolt) appears in all screens when there is no millivolt signal coming to the meter from the rectifier.



000,000,000,000  
AH TOTAL LmV

**NOTE:** This value cannot be reset and is good up to one (1) trillion Amp/hours.

- B. To the right is the **RESETTABLE AMPERE HOUR** screen. This display totals accumulative ampere hours or minutes like the AH TOTAL screen but can be reset to zero at any time.



000,000,000,000  
RESETTABLE LmV

**Programming:** See 'GENERAL INFORMATION'

## 3. MODEL 290-AHP2 MENU OPERATION

This model incorporates everything the Model 290-AH1 has plus it can support 2 pumps with associated Presets and Stroke Counters and 1 Alarm output. All internal output relays are fused. Also, the status of the pump will be indicated in each of the main display screens by either a **LmV** (Low Millivolt signal = no accumulation of Amp Hours) or **P1** (Pump 1 = ON), **P2** (Pump 2 = ON), or both pumps are on = **P12**. If the pump is engaged when a **LmV** condition appears, it will finish its cycle before disengaging. A blank area here indicates that you are getting a mV signal but the pumps are not on.

Besides the 2 display screens that Model 290-AH1 has, Model AH-PMP-2 has 18 additional displays:

- A. **AH TOTAL** screen. (See 290-AH1 Menu)
- B. **RESETTABLE** screen (See 290-AH1 Menu)

- C. To the right is the **MANUAL#1** screen. This screen will appear here for Pump 1 when MANUAL is engaged in SETUP. This screen allows you to manually switch the pump on and off. PRESS and HOLD the **SELECT** key will bring up a screen that says: PUMP1 DISABLED STROKE = 00. There will be a flashing cursor after DISABLED. The CHANGE key will toggle between DISABLED and ENABLED. When ENABLED, P1 will appear instead of LmV indicating the pump is turned ON. **MANUAL #2** will operate the same way for the second relay, pump 2.



MANUAL#1  
LmV

**Programming:** See 'GENERAL INFORMATION'

### 3. MODEL 290-AHP2 MENU OPERATION (Cont.)

**D.** To the right is the **PRESET1** screen. This screen is used to set the interval of Amp Hours before Pump1 is turned on. The **PRESET2** screen operates the same way for Pump 2. [See “Calculating the Preset and Timer Value Needed” in the appendix to calculate these values.]



PRESET1  
000000 LmV

*Programming:* See 'GENERAL INFORMATION'

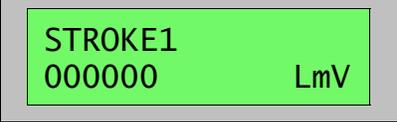
**E.** To the right is the **PRESET1 CNT LEFT** screen. This screen shows the amount of Amp Hour preset that is remaining before it activates the timer (see below). This screen is generally for information purposes only and does not need to be edited. The **PRESET2 CNT LEFT** screen operates the same way for Pump 2. [See “Calculating the Preset and Timer Value Needed” in the appendix to calculate these values.]



PRESET1 CNT LEFT  
000000 LmV

*Programming:* See 'GENERAL INFORMATION'

**F.** To the right is the **STROKE1** screen. This screen is used to set your stroke count values, that is, the desired number of strokes each time the pump runs. The **STROKE2** screen operates the same way for Relay2



STROKE1  
000000 LmV

*Programming:* See 'GENERAL INFORMATION'

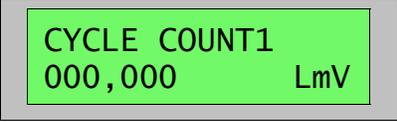
**G.** To the right is the **STROKE1 CNT LEFT** screen. This screen shows the amount of strokes remaining during the “ON” pump condition. This display can also be used to add strokes to the current pump cycle for a one-time add without effecting the STROKE1 setting. **MANUAL1** is easier to use to add additional strokes. **STROKE2 CNT LEFT** operates the same way.



STROKE1 CNT LEFT  
000000 LmV

*Programming:* See 'GENERAL INFORMATION'

**H.** To the right is the **CYCLE COUNT1** screen. This screen shows the number of times the PRESET1 and STROKE 1 have cycled through their counts. **CYCLE COUNT2** shows a similar value for PRESET2 and STROKE2.



CYCLE COUNT1  
000,000 LmV

*Programming:* See 'GENERAL INFORMATION'

**I.** To the right is the **SETUP** display. This display provides access to menu items that usually need to be set only once or changed rarely. The SHUNT SIZE 1 & 2, RELAY1, RELAY2, and RELAY3 are submenus of this display.

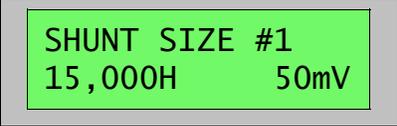


SETUP

*Programming:* See 'GENERAL INFORMATION'

### 3. MODEL 290-AHP2 MENU OPERATION (Cont.)

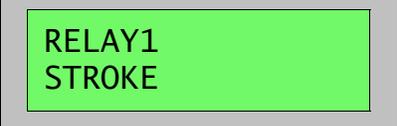
1. To the right is the **SHUNT SIZE #1** menu that is used to select the correct amperage rating of the rectifier, the choice of amp hours or amp minutes, and the millivolt output of the shunt. Selecting an amperage size with an 'H' causes the meter to accumulate Amp Hours. Selecting a size with an 'M' causes the meter to accumulate Amp Minutes. The millivolt option toggles between 50mV, 60mV, and 100 mV. **SHUNT SIZE #2** operates the same way for those models that support two rectifiers. Set SHUNT SIZE #2 to the rated amperage size of the second rectifier. Disregard SHUNT SIZE #2 if your model supports only one (1) rectifier.



SHUNT SIZE #1  
15,000H      50mV

*Programming:* See 'GENERAL INFORMATION'

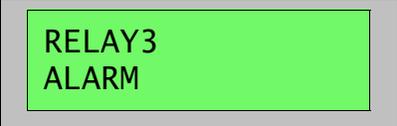
2. To the right is the **RELAY1** submenu display. This display allows you to DISABLE the output of relay #1, have it control a PUMP, STROKE, or have it control a rectifier. When first energized, the default setting is "STROKE" indicating that RELAY 1 is ready for stroke pump function. **RELAY 2** operates the same way for RELAY 2.



RELAY1  
STROKE

*Programming:* See 'GENERAL INFORMATION'

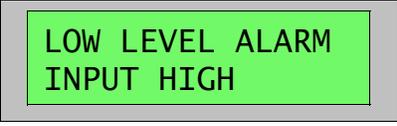
3. To the right is the **RELAY3** display. This display operates the same as RELAY1 except this display only has an "ALARM" setting or a DISABLED setting. The default setting is ALARM.



RELAY3  
ALARM

*Programming:* See 'GENERAL INFORMATION'

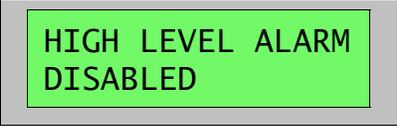
4. To the right is the **LOW LEVEL ALARM** display. This function has three options: DISABLED, INPUT LOW, and INPUT HIGH (default). [Input High = ALARM is activated when input voltage is high.] When such a condition exists, the words "LOW LEVEL" will appear on the display, deactivating both pumps until the condition is corrected or acknowledged. As soon as the condition is corrected, the "LOW LEVEL" ALARM will disengage and normal operations will continue. When the ALARM is activated, PRESS and RELEASE the **CHANGE** key will acknowledge the condition. If not corrected within 90 seconds, the ALARM will activate again.



LOW LEVEL ALARM  
INPUT HIGH

*Programming:* See 'GENERAL INFORMATION'

5. To the right is the **HIGH LEVEL ALARM** display. This function works just like the LOW LEVEL ALARM but is used for High Level conditions. Your meter is sent with this function set at "DISABLED".

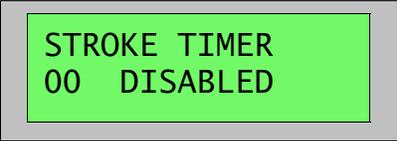


HIGH LEVEL ALARM  
DISABLED

*Programming:* See 'GENERAL INFORMATION'

### 3. MODEL 290-AHP2 MENU OPERATION (Cont.)

6. To the right is the **STROKE TIMER** display. This display tells the ALARM function how long, in seconds, to wait before activating when a stroke count has not been received during the stroke count sequence. **This alarm condition is different than the Low or High Alarm conditions stated above. This Alarm function is to alert the operator that the pump has stopped pumping for some reason and can not finish it's stroke count assignment.** The amount of time set in this screen is dependant upon how long your pump takes to stroke each time in a given number of stroke counts desired.



STROKE TIMER  
00 DISABLED

When the alarm is engaged, the follow conditions exist:

- Upon sensing a stroke count failure, the 'ALARM' will appear on the screen.
- If connected to an external warning device (light or sound) it will activate that device.
- The pump will be inhibited until the alarm is cleared or acknowledged.

To acknowledge the alarm, PRESS and RELEASE the SELECT or the CHANGE key. You will now have about 90 seconds to correct the problem before the 'ALARM' condition will be activated again.

*Programming:* See 'GENERAL INFORMATION'

7. To the right is the **MANUAL** display. This display DISABLES or ENABLES the manual over-ride pump control function. Once this display is set to ENABLED, it appears in the Main Menu section of the meter. Your meter has been pre-set to DISABLED.



MANUAL  
DISABLED

*Programming:* See 'GENERAL INFORMATION'

8. To the right is the **SPECIAL FUNCTION** display. Behind this screen are two additional menu items that, once set, will need little or no further changing. **NOTE: To leave any of the submenus and to go back to the main menu, PRESS and RELEASE both the SELECT and CHANGE keys together.** These displays are useful only for the meters that support these functions.



SPECIAL FUNCTION

a. **COUNTLINK** Your STROKE COUNT meter as presently configured will not allow COUNTLINK to function. Therefore this function is set to "DISABLED".



COUNTLINK  
DISABLED

b. **NETWORK:** To the right is the NETWORK display. If your model supports Network, this is the screen to access the different nodes and set the speed of Information flow.



NETWORK  
DISABLED

*Programming:* See 'GENERAL INFORMATION'

**REMEMBER: PRESSING, AT ANY TIME, BOTH THE SELECT KEY AND THE CHANGE KEY TOGETHER WILL BRING YOU BACK TO THE AH TOTAL SCREEN IN THE MAIN MENU.**



\*\*\* Break Down the Ratio to a Usable Level \*\*\*

When rounding seconds, **always go down to the next lowest whole second** (e.g.; 50.9 sec. = 50 sec; 50.1 sec. = 50 sec.) When rounding amp/hours, **always round up to the next whole amp/hour** (e.g.; 50.9 = 51; 50.1). This practice will ensure that your meter is adding less rather than too much chemical.

**Find the smallest seconds setting:**

<b>Ratio:</b>	6000 amp/hours	:	2376 Seconds
<b>Round Down:</b>	6000	:	2376
<b>Difference:</b>	0	:	0
<b>% Error:</b>	0%	:	0%

*Dividing by 10 =*

<b>Ratio:</b>	600.0 amp/hours	:	237.6 Seconds
<b>Round Down:</b>	600.0	:	237
<b>Difference:</b>	0	:	-0.6 Seconds
<b>% Error:</b>	0	:	-0.25%

*Dividing by 10 =*

<b>Ratio:</b>	60.00 amp/hours	:	23.76 Seconds
<b>Round Down:</b>	60.00	:	23
<b>Difference:</b>	0	:	-0.76
<b>% Error:</b>	0	:	-3.30%

*Keep Seconds and Correct for Error =*

<b>Ratio:</b>	60.0 amp/hours X [1-0.033(% error)]	:	23 Seconds
<b>New Ratio:</b>	58.02	:	23
<b>Round Up:</b>	59	:	23
<b>Difference</b>	+0.98	:	23
<b>% Error</b>	1.67%	:	0.0

Our final setting will be for every 59 amp/hours the pump must run for 23 seconds. Every 18,000 amp/hours (from step 1) you will need to add 63 ml (3784 ml X 0.0167) to correct for the 1.67% error.

## B. PUMP SETTING WORKSHEET

You will need the following information to use the Pump Settings Worksheet:

Nominal Feed Ratio: (A) \_\_\_\_\_ Gal. Per (B) \_\_\_\_\_ Amp/Hours  
(As recommended by your chemical representative)

Shunt Size: (E) \_\_\_\_\_ Amps

Actual Pump Vol: (G) \_\_\_\_\_ ml. Per minute (Measured by You)

### Step 1. Nominal Feed Ratio:

(A) \_\_\_\_\_ GAL. Per (B) \_\_\_\_\_ Amp/Hours

OR (C) \_\_\_\_\_ ml. Per (B) \_\_\_\_\_ Amp/Hours  
[3784ml = 1 gallon]

### Step 2. Feed Ratio per Amp/Hour:

\_\_\_\_\_ ml/ \_\_\_\_\_ Amp/Hour = (D) \_\_\_\_\_ ml/1 Amp/Hour  
(C) (B) (C)/(B)

### Step 3. Desired Feed Rate:

\_\_\_\_\_ ml per 1 Amp/Hour X (E) \_\_\_\_\_ Amps = (F) \_\_\_\_\_ ml/Hour  
(D) (Shunt Size) (D) X (E)

### Step 4. Measure Actual Pump Rate Per Minute:

(G) \_\_\_\_\_ ml per Minute X 60 Minutes = (H) \_\_\_\_\_ ml per Hour  
(Pump Volume) (G) X 60

### Step 5. Feed Rate Multiplier (Desired Feed Rate / Actual Feed Rate):

\_\_\_\_\_ ml per Maximum Amp/Hour / \_\_\_\_\_ ml per Hour = (I)  
(F) (H) (F/H)

### Step 6. Pump ON Time per Hour:

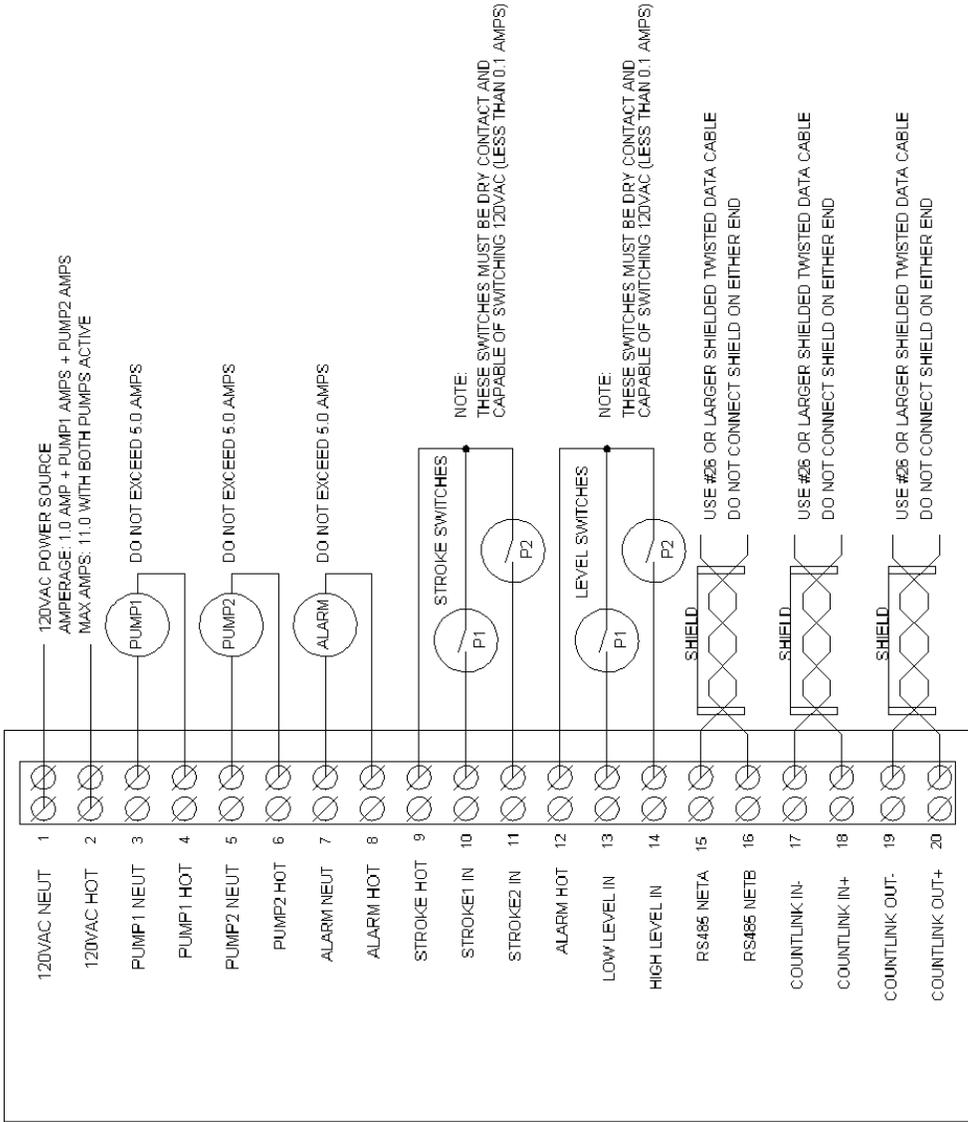
\_\_\_\_\_ X 3600 Seconds = (J) \_\_\_\_\_ Seconds  
(I) (I) X 3600

### Step 7. Final Settings:

Every \_\_\_\_\_ Amp/Hour, the pump must turn ON for \_\_\_\_\_ Seconds  
(E) (J)

Ratio: \_\_\_\_\_ : \_\_\_\_\_  
Round \_\_\_\_\_ : \_\_\_\_\_  
Diff: \_\_\_\_\_ : \_\_\_\_\_  
%Error \_\_\_\_\_ : \_\_\_\_\_

AHPMP2 METER BOX



NOTE:  
 WIRE NEUT OR TERMINATE AC LINE GROUND  
 AND PUMP GROUND TOGETHER

AMP HOUR METER - STROKE & ALARM

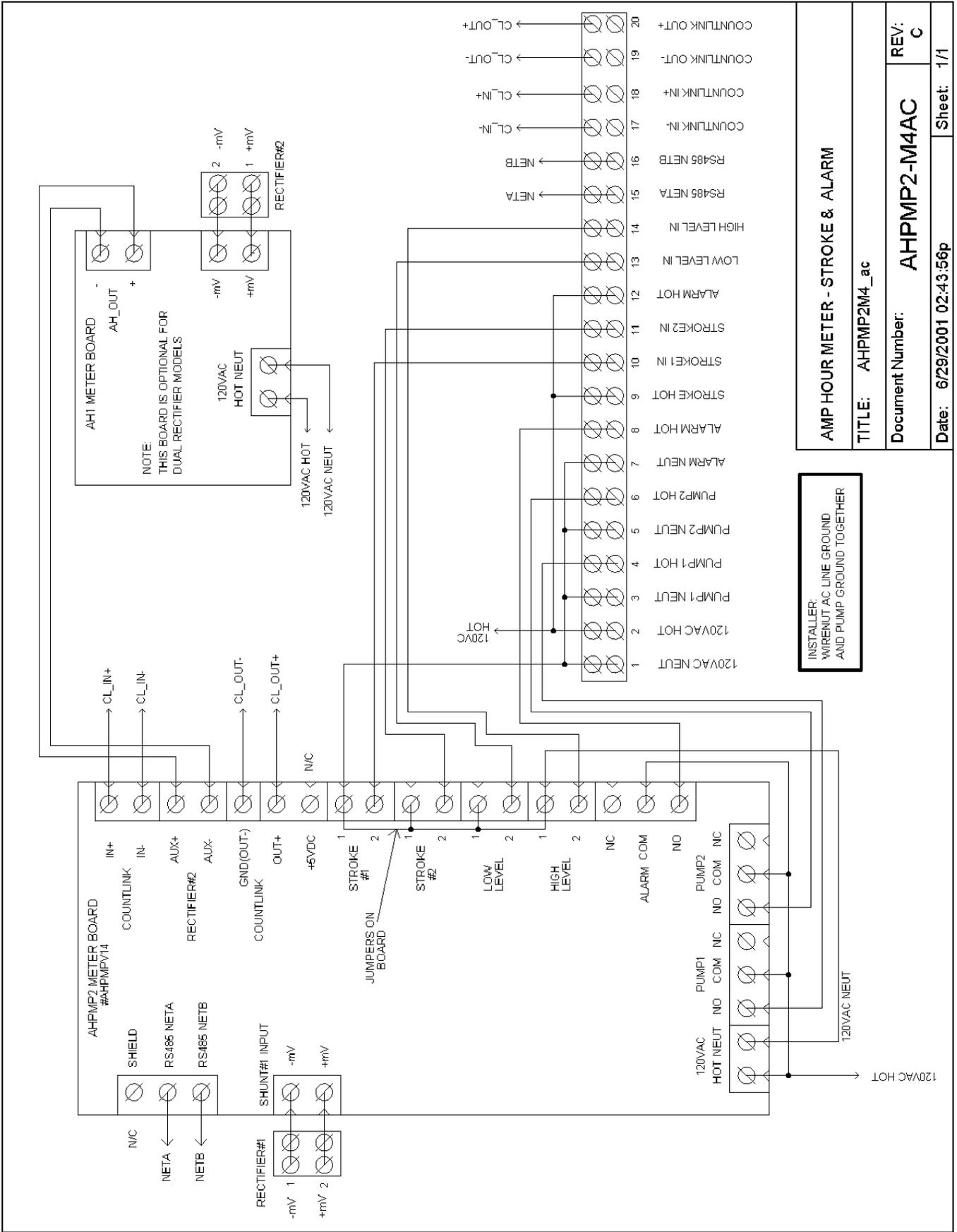
TITLE: AHPMP2M4C

Document Number: AHPMP2-M4 C

REV: C

Date: 6/29/2001 02:34:38p

Sheet: 1/1



**AMP HOUR METER - STROKE & ALARM**  
 TITLE: AHPMP2M4\_ac  
 Document Number: AHPMP2-M4AC  
 Date: 6/29/2001 02:43:56p  
 REV: C  
 Sheet: 1/1

# **TROUBLESHOOTING FOR AMP HOUR BASED METERS**

## **AMP HOUR ISSUES:**

### **NO AMP HOURS RECORDING WHEN RECTIFIER IS ENGAGED.**

May have the leads from the twisted pair mV wire connected wrong at the shunt or analog amp meter in the remote. Reverse the leads of the Twisted Pair mV wire on the shunt or analog amp meter. [Red = positive, Black = negative]

### **AMP HOURS BEING RECORDED AT A VERY FAST RATE.**

May have the Twisted Pair mV wire connected to Voltmeter rather than the analog amp meter. Disconnect and reconnect to the amp meter.

### **AMP HOURS COMING IN TOO SLOW OR TOO FAST FOR WHAT WE ARE USE TOO.**

May have the wrong "SHUNT SIZE" setting for the size of the rectifier / shunt the meter is connected too. Go to the "SHUNT SIZE" screen (see Manual) and make sure the correct shunt size is entered.

## **PUMP ISSUES:**

### **PUMP(S) STAY ON ALL THE TIME.**

May be due to the Preset amp hours coming in quicker than the Timer settings have a chance to time out (the timer will re-set to start value each time preset reaches it's set mark). Make sure calculations for feed rate is correct. May need a bigger pump or, if using our double peristaltic model, use both pumps together.

### **PUMP(S) WON'T ENGAGE WHEN TIMER TIMES OUT OR WHEN ACTIVATED IN "PRIME PUMP" SCREEN.**

May have blown the 5A fuse protecting the relays. Open lid of controller and check the fuse for continuity. (Unplug unit while doing this step.)

If fuse is OK, engage the relay in "Prime Pump" screen and check for 110VAC out of the receptacle with a DMM meter. If there is 110VAC, the pump controller is OK and you need to check the pump and it's connection.

### **PERISTALTIC PUMPS DON'T PUMP AS MUCH AS THEY DID IN THE SAME AMOUNT OF TIME.**

May be due to squeeze tubes that have deteriorated to point that they can't re-expand after being compressed. They need to be replaced.

### **STROKES (AH-PMP-2 MODELS) ARE NOT BEING RECORDED WHEN PUMP IS ENGAGED.**

First you need to determine where the problem is located. Place the controller in the "MANUAL PUMP" mode and carefully take a jumper and, intermittently, go across terminal #9 & #10 for Stroke 1 and terminals #9 & #11 for Stroke 2. If strokes are recorded in the Manual Pump screen for each stroke pump, the controller is working fine. The problem may be with the signal coming from the pump to the controller. Please call your source to get suggestions on how to fix this problem. If NO strokes are recorded in the Manual Pump screen, than the controller is not recording the signal. Please call your source of this meter for directions for repair.

## **JP TECH, INC. LIMITED PRODUCT WARRANTY**

JP Tech warrants to first user of each new JP Tech product or component that it is free from defect in material and workmanship. The obligations of JP Tech under this warranty are expressly limited to the following:

- JP Tech will repair or replace, at its option, any defective components for a period of twelve (12) months from date of shipment. No charges are covered for the removal or replacement of defective components.
- This warranty applies only if the product is defective under normal use. It does not apply to breakage or defect from accident, alteration, misuse, or abuse of the product or component. In addition, this warranty is effective only if the product or component is installed in a location and manner prescribed by JP Tech's instructions and only if it is so maintained. This warranty becomes null and void if the product or component is altered by anyone other than JP Tech, its authorized representatives, or by expressed written authorization for a specific situation.
- If JP Tech elects to send a service technician to a customer site to repair a defect, the cost of transportation and/or living expenses will be paid for by the customer. Should the defect turn out to be the result of the customer's misuse, improper installation, or maintenance of the product or component, the customer will be responsible for the full cost of the service call including labor charges plus the aforementioned travel and living expenses.
- JP Tech will repair or replace any defective part within a product at the sole discretion of JP Tech. If JP Tech should choose to supply a part to the customer as a no-charge warranty replacement, the customer assumes all cost of installation associated with the replacement part. If the product needs to be returned for warranty service, a Returned Material Authorization (RMA) must be issued by JP Tech prior to such return. All returned material must be sent freight prepaid or it will not be accepted by JP Tech irrespective of warranty issues.
- There are no implied warranties of merchantability or of fitness for a particular purpose. The above warranty is made in lieu of all other guarantees or warranties, express or implied. JP Tech distributors or OEMs who purchase JP Tech products for resale are not authorized to assume any other obligation or liability for JP Tech.
- JP Tech will in no case or under any circumstances be liable for special, incidental or consequential damages, loss of profit or commission for any loss caused by any delay in production or shipment of product, or defect of any kind in any product or component covered by the sale. Without limitation, JP Tech will not be so liable with respect to furnishing of any product, or component, delay in such furnishing, use, resale, or other cause. JP Tech's liability arising out of the supply of any product or component, its use, resale or other disposition, or out of any guarantee or warranty, express or implied, or any other cause, shall in no way exceed the cost to JP Tech of the product or component which JP Tech agrees to repair or replace. JP Tech's liability for any product or component terminates upon expiration of the applicable repair or replacement period.

This implementation of this warranty may, under separate agreement, be subrogated to exclusive distributors or manufacturers who shall assume all or portions of the liability associated with warranty costs.

This warranty may be modified, wholly or in part, at any time by JP Tech without notice to past or future customers. The warranty revision in effect at the time of shipment shall prevail in any claims rendered.

## **JP TECH, INC. TERMS AND CONDITIONS OF SALE**

The purchase of any products or services supplied by JP Tech shall be governed by the terms of this agreement. Purchaser of these products and services acknowledges and agrees to these terms without modification by any competing document or any agreement not reduced to writing and authorized by an officer of JP Tech, Inc.

- Pricing is the effective price at the time of the order. If the shipment of product is postponed by buyer, the price may be changed to reflect any price changes enacted by JP Tech. Prices may be changed by JP Tech at any time for any reason without notice to purchaser except for accepted orders not affected by a purchaser initiated delay. Prices, unless otherwise stipulated, do not include shipping and handling charges.
- Certain products may require initial and progress payments before the commencement and continuation of design, engineering, component procurement, and manufacture. These products will not be shipped until all progress payments have been made. Cancellation of any orders in progress will necessitate the forfeitures of any payments received to date as well as payment of any costs accrued in excess of paid amounts.
- Orders must be accepted by JP Tech at their home office. Acceptance of any purchase order, regardless of the method, is conditioned on assent of buyer to the terms and conditions contained herein.
- Sales are FOB point of shipment. Sales terms are net 30 days from date of shipment. Present or future sales, use, or other taxes on sales, installation or use shall be paid by purchaser. Purchaser shall pay 1% interest per month on all outstanding amounts due to JP Tech. Interest accrual shall begin on the 31<sup>st</sup> day after shipment for all outstanding amounts.
- All sales are final. Any decisions to accept return of product after shipment and receipt by purchaser shall be at the sole discretion of JP Tech and not until payment has been made and agreement by purchaser to pay all shipping, cancellation, and restocking charges that may accrue.
- Shipping dates given prior to shipment are estimated, actual delivery will be based on factory and engineering loading at the time of manufacture as well as the availability of parts required for manufacture. JP Tech shall not be liable for any costs or damages arising out of or related to any delays in shipment or delivery, including but not limited to liquidated damages, unless otherwise agreed in writing.
- JP Tech may change design or construction of any product or component in any way they see fit. Upgrades for previously purchased products may be available for certain products for a price that will be determined when appropriate.
- Except as provided herein, any controversy, claim or dispute arising out of or related to any order or sale or breach thereof, including but not limited to any breach of warranty claims, shall be litigated in state court, Walworth or Waukesha Counties, Wisconsin, and shall be governed by the laws of Wisconsin. If JP Tech is the prevailing party, JP Tech shall be entitled to collect all reasonable fees and costs, including court costs and attorney fees.